

	Student, Parent, Staff, and Community Satisfaction Survey	2017 (617)	2018 (479)	2019 (412)
Question 1	Please check all that apply			
Question 1	I am a parent of a current Pottsgrove School District student	63.05%	64.72%	66.75%
Question 1	I am a parent of a Pottsgrove School District graduate	19.12%	23.17%	16.26%
Question 1	I am a resident of the Pottsgrove School District	48.78%	50.10%	44.17%
Question 1	I am a graduate of Pottsgrove School District	11.35%	10.86%	8.01%
Question 1	I am a current student of Pottsgrove School District	11.67%	1.04%	6.55%
Question 1	I am a current staff member of the Pottsgrove School District	19.12%	32.57%	31.80%
Question 2	Do you have children attending private or parochial schools?			
Question 2	Yes	4.70%	5.85%	6.21%
Question 2	No	95.30%	94.15%	93.69%
Question 3	How long have you lived in the Pottsgrove School District?			
Question 3	0-2 years	14.91%	21.50%	21.12%
Question 3	3-5 years	6.65%	6.26%	7.77%
Question 3	6-10 years	15.88%	12.11%	12.38%
Question 3	11-20 years	41.33%	34.24%	35.68%
Question 3	More than 20 years	21.23%	25.89%	23.06%
Question 4	Which age group best describes you?			
Question 4	Under 18	9.56%	1.04%	2.67%
Question 4	18-34 years	14.10%	10.23%	15.53%
Question 4	35-49 years	52.19%	57.83%	53.88%
Question 4	50-64 years	20.75%	27.56%	25.97%
Question 4	65-80 years	3.24%	2.71%	1.94%
Question 4	80+ years	0.16	0.63%	0.00%
Question 5	For each of the following please rate the overall quality of education for the Pottsgrove School District:			
Question 5	The Quality of Education in K through 2 (Excellent)	33.44%	34.87%	33.25%
Question 5	The Quality of Education in K through 2 (Good)	36.69%	38.24%	41.32%
Question 5	The Quality of Education in K through 2 (Adequate)	12.99%	8.40%	10.27%
Question 5	The Quality of Education in K through 2 (Poor)	1.62%	1.89%	1.47%
Question 5	The Quality of Education in K through 2 (Other/Don't Know)	15.26%	16.60%	13.69%
Question 5	The Quality of Education in Grades 3 through 5 (Excellent)	20.95%	21.64%	22.00%

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Question 5	The Quality of Education in Grades 3 through 5 (Good)	41.41%	39.71%	38.39%
Question 5	The Quality of Education in Grades 3 through 5 (Adequate)	13.09%	13.03%	14.43%
Question 5	The Quality of Education in Grades 3 through 5 (Poor)	2.78%	3.99%	1.71%
Question 5	The Quality of Education in Grades 3 through 5 (Other/Don't Know)	21.77%	21.64%	23.47%
Question 5	The Quality of Education in Grades 6 through 8 (Excellent)	14.50%	18.95%	16.63%
Question 5	The Quality of Education in Grades 6 through 8 (Good)	35.26%	36.00%	34.23%
Question 5	The Quality of Education in Grades 6 through 8 (Adequate)	17.46%	12.42%	13.69%
Question 5	The Quality of Education in Grades 6 through 8 (Poor)	3.95%	3.37%	1.71%
Question 5	The Quality of Education in Grades 6 through 8 (Other/Don't Know)	28.83%	29.26%	33.74%
Question 5	The Quality of Education in Grades 9 through 12 (Excellent)	14.64%	19.04%	16.26%
Question 5	The Quality of Education in Grades 9 through 12 (Good)	28.78%	29.92%	29.06%
Question 5	The Quality of Education in Grades 9 through 12 (Adequate)	15.95%	10.46%	12.07%
Question 5	The Quality of Education in Grades 9 through 12 (Poor)	4.11%	3.14%	2.96%
Question 5	The Quality of Education in Grades 9 through 12 (Other/Don't Know)	36.51%	37.45%	39.66%
Question 6	For each of the following, please rate the overall quality of the Pottsgrove School District's communication efforts			
Question 6	Communicating with Students (Excellent)	23.66%	29.85%	29.93%
Question 6	Communicating with Students (Good)	41.82%	43.84%	44.28%
Question 6	Communicating with Students (Adequate)	18.64%	15.66%	18.00%
Question 6	Communicating with Students (Poor)	8.75%	4.80%	3.89%
Question 6	Communicating with Students (Other/Don't Know)	7.13%	5.85%	3.89%
Question 6	Communicating with Parents (Excellent)	26.02%	29.65%	37.38%
Question 6	Communicating with Parents (Good)	37.72%	41.54%	36.41%
Question 6	Communicating with Parents (Adequate)	19.19%	16.28%	17.23%
Question 6	Communicating with Parents (Poor)	11.71%	7.52%	6.31%
Question 6	Communicating with Parents (Other/Don't Know)	5.37%	5.01%	2.67%
Question 6	Communicating with non-parent residents (Excellent)	3.10%	6.08%	6.59%
Question 6	Communicating with non-parent residents (Good)	11.42%	13.63%	12.68%
Question 6	Communicating with non-parent residents (Adequate)	11.91%	10.48%	10.49%
Question 6	Communicating with non-parent residents (Poor)	10.60%	40.48%	5.12%
Question 6	Communicating with non-parent residents (Other/Don't Know)	62.97%	59.33%	65.12%

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Question 6	Asking for public input (Excellent)	7.49%	9.43%	10.78%
Question 6	Asking for public input (Good)	20.03%	26.83%	22.55%
Question 6	Asking for public input (Adequate)	24.76%	20.34%	21.81%
Question 6	Asking for public input (Poor)	20.85%	15.72%	12.50%
Question 6	Asking for public input (Other/Don't Know)	28.87%	27.67%	32.35%
Question 6	Responding to public input (Excellent)	6.02%	9.01%	8.56%
Question 6	Responding to public input(Good)	18.05%	22.22%	22.74%
Question 6	Responding to public input (Adequate)	22.60%	20.96%	19.32%
Question 6	Responding to public input (Poor)	19.35%	13.84%	11.49%
Question 6	Responding to public input (Other/Don't Know)	33.98%	33.96%	37.90%
Question 7	For each of the following, please rate the overall job performance of the Pottsgrove School District			
Question 7	Providing sufficient classroom and instructional space (Excellent)	24.35%	27.56%	27.32%
Question 7	Providing sufficient classroom and instructional space (Good)	47.40%	46.14%	48.78%
Question 7	Providing sufficient classroom and instructional space (Adequate)	18.67%	18.58%	16.83%
Question 7	Providing sufficient classroom and instructional space (Poor)	6.33%	5.01%	5.85%
Question 7	Providing sufficient classroom and instructional space (Other/Don't Know)	3.25%	2.71%	1.22%
Question 7	Preparing students to be successful in college (Excellent)	13.29%	15.24%	16.55%
Question 7	Preparing students to be successful in college (Good)	32.41%	35.07%	31.63%
Question 7	Preparing students to be successful in college (Adequate)	19.29%	18.79%	16.06%
Question 7	Preparing students to be successful in college (Poor)	10.21%	6.68%	9.73%
Question 7	Preparing students to be successful in college (Other/Don't Know)	24.80%	24.22%	26.03%
Question 7	Providing non-college bound students for careers after high school (Excellent)	7.47%	8.79%	12.14%
Question 7	Providing non-college bound students for careers after high school (Good)	19.16%	25.94%	20.63%
Question 7	Providing non-college bound students for careers after high school (Adequate)	14.45%	14.64%	12.86%
Question 7	Providing non-college bound students for careers after high school (Poor)	9.42%	5.65%	8.25%
Question 7	Providing non-college bound students for careers after high school (Other/Don't Know)	49.51%	44.98%	46.12%
Question 7	Providing access to and instruction in 21st century technology (Excellent)	36.69%	36.27%	38.11%
Question 7	Providing access to and instruction in 21st century technology (Good)	39.77%	41.51%	42.72%
Question 7	Providing access to and instruction in 21st century technology (Adequate)	13.31%	14.68%	11.89%
Question 7	Providing access to and instruction in 21st century technology (Poor)	2.76%	1.89%	3.40%

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Question 7	Providing access to and instruction in 21st century technology (Other/Don't Know)	7.47%	5.66%	3.88%
Question 7	Keeping students safe and secure (Excellent)	32.25%	31.24%	38.20%
Question 7	Keeping students safe and secure (Good)	42.63%	44.44%	38.93%
Question 7	Keeping students safe and secure (Adequate)	16.53%	17.40%	16.79%
Question 7	Keeping students safe and secure (Poor)	6.32%	5.03%	5.11%
Question 7	Keeping students safe and secure (Other/Don't Know)	2.27%	1.89%	0.97%
Question 7	Spending tax dollars effectively (Excellent)	8.94%	11.09%	15.12%
Question 7	Spending tax dollars effectively (Good)	29.92%	30.96%	30.98%
Question 7	Spending tax dollars effectively (Adequate)	25.53%	26.57%	24.63%
Question 7	Spending tax dollars effectively (Poor)	19.02%	13.81%	11.46%
Question 7	Spending tax dollars effectively (Other/Don't Know)	16.59%	17.57%	17.81%
Question 7	Maintaining high academic standards (Excellent)	14.45%	16.74%	23.11%
Question 7	Maintaining high academic standards (Good)	43.34%	44.56%	43.55%
Question 7	Maintaining high academic standards (Adequate)	26.46%	25.94%	20.44%
Question 7	Maintaining high academic standards (Poor)	11.20%	8.16%	10.22%
Question 7	Maintaining high academic standards (Other/Don't Know)	4.55%	4.60%	2.68%
Question 7	Providing help for students who need extra academic assistance (Excellent)	15.75%	18.41%	21.46%
Question 7	Providing help for students who need extra academic assistance (Good)	33.77%	30.13%	30.49%
Question 7	Providing help for students who need extra academic assistance (Adequate)	18.83%	20.50%	17.32%
Question 7	Providing help for students who need extra academic assistance (Poor)	12.82%	10.67%	12.93%
Question 7	Providing help for students who need extra academic assistance (Other/Don't Know)	18.83%	20.29%	17.80%
Question 8	During the past few years, would you say that Pottsgrove School District has:			
Question 8	Improved	32.74%	36.53%	36.65%
Question 8	Stayed the same	34.20%	33.61%	32.52%
Question 8	Grown worse	19.45%	16.91%	16.02%
Question 8	Other, don't know	13.61%	12.94%	14.81%
Question 9	What score would you give Pottsgrove School District that reflects your overall satisfaction (0 being the lowest, 10 being the highest)	7.3	7.2	7.2
Question 10	Please rate the following informational topics on your level of interest:			
Question 10	General News/Happenings in Schools (Most Important)	39.64%	22.96%	19.95%
Question 10	General News/Happenings in Schools (Important)	22.19%	64.09%	66.67%

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Question 10	General News/Happenings in Schools (Neutral)	18.43%	11.27%	12.41%
Question 10	General News/Happenings in Schools (Unimportant)	10.60%	0.00%	0.97%
Question 10	General News/Happenings in Schools (Not at all)	9.14%	1.67%	0.00%
Question 10	Calendar of Events (Most Important)	47.88%	34.31%	32.36%
Question 10	Calendar of Events (Important)	17.92%	56.07%	61.07%
Question 10	Calendar of Events (Neutral)	15.64%	7.35%	5.84%
Question 10	Calendar of Events (Unimportant)	7.00%	0.84%	0.73%
Question 10	Calendar of Events (Not at all)	11.56%	1.46%	0.00%
Question 10	School/District Academic Data/Curriculum (Most Important)	39.41%	34.94%	35.12%
Question 10	School/District Academic Data/Curriculum (Important)	25.73%	52.09%	54.88%
Question 10	School/District Academic Data/Curriculum (Neutral)	13.84%	10.88%	8.54%
Question 10	School/District Academic Data/Curriculum (Unimportant)	11.07%	1.05%	1.46%
Question 10	School/District Academic Data/Curriculum (Not at all)	9.93%	1.05%	0.00%
Question 10	District Finances/Budget Information (Most Important)	24.10%	15.06%	13.87%
Question 10	District Finances/Budget Information (Important)	28.18%	57.53%	58.88%
Question 10	District Finances/Budget Information (Neutral)	26.87%	23.85%	24.57%
Question 10	District Finances/Budget Information (Unimportant)	12.70%	2.30%	2.68%
Question 10	District Finances/Budget Information (Not at all)	8.14%	1.26%	0.00%
Question 10	Technology in the classroom (Most Important)	28.87	21.26%	22.14%
Question 10	Technology in the classroom (Important)	31.00%	58.53%	59.37%
Question 10	Technology in the classroom (Neutral)	20.07%	17.89%	15.82%
Question 10	Technology in the classroom (Unimportant)	12.40%	1.68%	2.43%
Question 10	Technology in the classroom (Not at all)	7.67%	0.63%	0.24
Question 10	Facilities Issues/Upgrades (Most Important)	20.98%	11.48%	10.22%
Question 10	Facilities Issues/Upgrades (Important)	31.22%	56.58%	56.20%
Question 10	Facilities Issues/Upgrades (Neutral)	30.24%	30.48%	30.90%
Question 10	Facilities Issues/Upgrades (Unimportant)	11.38%	0.63%	2.68%
Question 10	Facilities Issues/Upgrades (Not at all)	6.08%	0.84%	0.00%
Question 10	Long-Rang Plans (Most Important)	24.88%	17.47%	16.99%
Question 10	Long-Rang Plans (Important)	28.29%	58.53%	62.86%
Question 10	Long-Rang Plans (Neutral)	26.99%	21.89%	18.45%

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Question 10	Long-Rang Plans (Unimportant)	11.54%	1.26%	1.70%
Question 10	Long-Rang Plans (Not at all)	8.28%	0.84%	0.00%
Question 10	Information about School Board Actions (Most Important)	25.73%	17.12%	17.23%
Question 10	Information about School Board Actions (Important)	30.94%	58.04%	60.19%
Question 10	Information about School Board Actions (Neutral)	23.29%	22.96%	20.63%
Question 10	Information about School Board Actions (Unimportant)	11.56%	1.04%	1.94%
Question 10	Information about School Board Actions (Not at all)	8.47%	0.84%	0.00%
Question 10	Clubs and Extracurricular Activities (Most Important)	24.47%	16.49%	14.84%
Question 10	Clubs and Extracurricular Activities (Important)	31.81%	56.16%	59.37%
Question 10	Clubs and Extracurricular Activities (Neutral)	22.35%	22.34%	22.87%
Question 10	Clubs and Extracurricular Activities (Unimportant)	11.75%	3.13%	2.43%
Question 10	Clubs and Extracurricular Activities (Not at all)	9.62%	1.88%	0.49%
Question 10	Athletics (Most Important)	22.35%	10.71%	10.76%
Question 10	Athletics (Important)	28.87%	52.94%	51.59%
Question 10	Athletics (Neutral)	24.80%	27.73%	32.52%
Question 10	Athletics (Unimportant)	13.87%	6.51%	3.67%
Question 10	Athletics (Not at all)	10.11%	2.10%	1.47%
Question 10	Student/Teacher/Staff Awards and Achievements (Most Important)	28.22%	19.04%	17.32%
Question 10	Student/Teacher/Staff Awards and Achievements (Important)	30.34%	53.14%	55.12%
Question 10	Student/Teacher/Staff Awards and Achievements (Neutral)	21.37%	22.80%	24.88%
Question 10	Student/Teacher/Staff Awards and Achievements (Unimportant)	11.09%	3.56%	52.68%
Question 10	Student/Teacher/Staff Awards and Achievements (Not at all)	8.97%	1.46%	0.00%
Question 10	Volunteer Opportunities (Most Important)	21.46%	8.58%	10.92%
Question 10	Volunteer Opportunities (Important)	30.08%	53.35%	54.61%
Question 10	Volunteer Opportunities (Neutral)	28.13%	31.17%	31.55%
Question 10	Volunteer Opportunities (Unimportant)	10.24%	4.60%	2.67%
Question 10	Volunteer Opportunities (Not at all)	10.08%	2.30%	0.24%
Question 10	Community/Business Partnerships (Most Important)	13.89%	7.11%	6.08%
Question 10	Community/Business Partnerships (Important)	25.98%	40.79%	44.04%
Question 10	Community/Business Partnerships (Neutral)	35.95%	43.31%	41.12%
Question 10	Community/Business Partnerships (Unimportant)	15.36%	6.69%	7.30%

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Question 10	Community/Business Partnerships (Not at all)	8.82%	2.09%	1.46%
Question 10	Emergency Information/Procedures/School Closings (Most Important)	53.58%	58.25%	57.52%
Question 10	Emergency Information/Procedures/School Closings (Important)	15.64%	35.07%	38.83%
Question 10	Emergency Information/Procedures/School Closings (Neutral)	12.21%	6.05%	3.64%
Question 10	Emergency Information/Procedures/School Closings (Unimportant)	8.79%	0.00%	0.00%
Question 10	Emergency Information/Procedures/School Closings (Not at all)	9.77%	0.63%	0.00%
Question 10	Special Education Services (Most Important)	22.80%	25.73%	25.49%
Question 10	Special Education Services (Important)	24.27%	43.51%	49.03%
Question 10	Special Education Services (Neutral)	24.43%	26.15%	21.12%
Question 10	Special Education Services (Unimportant)	12.87%	1.67%	3.16%
Question 10	Special Education Services (Not at all)	15.64%	2.93%	1.21%
Question 11	For each of the following, please indicate the frequency with which you use that communication pattern:			
Question 11	I use texting, instant messaging or both to communicate with family, friends and colleagues (Never)	2.76%	3.14%	1.46%
Question 11	I use texting, instant messaging or both to communicate with family, friends and colleagues (Sometimes)	15.12%	21.55%	19.17%
Question 11	I use texting, instant messaging or both to communicate with family, friends and colleagues (Always)	82.11%	75.31%	79.39%
Question 11	I access the Internet from a mobile device-Cell phone or tablet (Never)	3.10%	3.55%	1.46%
Question 11	I access the Internet from a mobile device-Cell phone or tablet (Sometimes)	19.90%	25.68%	19.90%
Question 11	I access the Internet from a mobile device-Cell phone or tablet (Always)	77.00%	70.77%	78.64%
Question 11	I spend time networking with friends, family and organizations on FaceBook (Never)	20.36%	19.50%	20.39%
Question 11	I spend time networking with friends, family and organizations on FaceBook (Sometimes)	32.57%	42.77%	39.08%
Question 11	I spend time networking with friends, family and organizations on FaceBook (Always)	47.07%	37.74%	40.53%
Question 11	I spend time watching videos on YouTube or other websites (Never)	23.66%	28.72%	26.46%
Question 11	I spend time watching videos on YouTube or other websites (Sometimes)	55.27%	59.96%	57.52%
Question 11	I spend time watching videos on YouTube or other websites (Always)	21.07%	11.32%	16.02%
Question 11	I read the newspapers (Never)	30.24%	27.25%	35.52%
Question 11	I read the newspapers (Sometimes)	56.91%	58.49%	55.23%
Question 11	I read the newspapers (Always)	12.85%	14.26%	9.25%

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Question 12	Please specify which newspapers you read:			
Question 12	The Pottstown Mercury	86.00%	85.04%	80.06%
Question 12	The Reading Eagle	23.27%	23.88%	24.61%
Question 12	The Sanatoga Post	38.07%	39.63%	38.01%
Question 12	The Philadelphia Inquirer	20.51%	23.62%	19.63%
Question 12	Other (Please Specify-Write In)	10.85%	8.66%	10.90%
Question 13	How do you usually obtain information about the Pottsgrove School District?			
Question 13	The Pottstown Mercury	35.82%	29.65%	23.54%
Question 13	The Sanatoga Post	25.93%	26.51%	23.79%
Question 13	The Reading Eagle	5.51%	5.43%	2.91%
Question 13	My Child's Principal Newsletter	47.81%	53.24%	52.67%
Question 13	My Child's Teacher Newsletter	32.90%	32.57%	34.71%
Question 13	attending School Events or Meetings	29.01%	27.35%	28.64%
Question 13	Emails from District/School	78.61%	83.30%	87.86%
Question 13	Emails from BIG List	11.67%	13.15%	16.99%
Question 13	Word of Mouth	45.87%	38.83%	39.56%
Question 13	District/School Websites	64.83%	68.89%	60.68%
Question 13	FaceBook	46.03%	43.84%	44.42%
Question 13	Twitter	7.62%	4.80%	5.58%
Question 13	PTA Meetings	8.91%	8.77%	9.95%
Question 13	School Board Meetings	9.24%	11.06%	8.25%
Question 13	Automated Calls	57.05%	51.15%	62.14%
Question 13	I don't usually try to obtain information	0.81%	1.25%	0.73%
Question 13	Other (Please Specify-Write In)	5.02%	3.97%	3.88%
Question 14	How do you usually obtain information about the Pottsgrove School District?			
Question 14	The Pottstown Mercury	13.45%	13.57%	7.04%
Question 14	The Sanatoga Post	9.24%	10.65%	7.52%
Question 14	The Reading Eagle	3.08%	3.76%	0.97%
Question 14	My Child's Principal Newsletter	35.66%	40.08%	41.99%
Question 14	My Child's Teacher Newsletter	30.63%	29.85%	34.95%
Question 14	Attending School Events or Meetings	13.94%	11.48%	12.86%

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Question 14	Emails from District/School	80.06%	80.38%	84.22%
Question 14	Emails from BIG List	15.56%	14.20%	15.53%
Question 14	Word of Mouth	8.91%	7.52%	7.04%
Question 14	District/School Websites	58.18%	53.86%	51.21%
Question 14	FaceBook	32.58%	29.00%	28.88%
Question 14	Twitter	8.27%	3.97%	5.34%
Question 14	PTA Meetings	6.32%	6.68%	5.34%
Question 14	School Board Meetings	6.00%	6.53%	6.55%
Question 14	Automated Calls	46.84%	38.62%	49.03%
Question 14	I prefer not to be contacted	1.94%	1.04%	0.73%
Question 14	Other (Please Specify-Write In)	5.51%	4.80%	3.88%
Question 15	How often do you read the Pottsgrove School District emails sent via SchoolMessenger?			
Question 15	Always	75.04%	81.84%	87.14%
Question 15	Sometimes	13.13%	9.60%	8.25%
Question 15	Never	1.94%	1.88%	1.70%
Question 15	I am not subscribed	9.89%	6.68%	2.91%
Question 16	How often do you read the emails sent via BIG List?			
Question 16	Always	24.64%	29.02%	29.37%
Question 16	Sometimes	8.27%	9.19%	7.77%
Question 16	Never	5.67%	6.47%	6.31%
Question 16	I am not subscribed	46.03%	44.26%	41.99%
Question 16	I'm not currently subscribed, but would like to.	15.40%	11.06%	14.56%
Question 17	Do the SchoolMessenger (PGSD Alerts) emails from the District Office and/or School provide the type of information you are interested in?			
Question 17	Yes	79.74%	87.47%	89.56%
Question 17	No	12.80%	7.72%	6.80%
Question 17	Other (Please Specify-Write In)	7.46%	4.80%	3.64%
Question 18	Do the BIG List emails provide the type of information you are interested in?			
Question 18	Yes	27.33%	32.78%	33.74%
Question 18	No	5.35%	6.05%	4.85%

	Student, Parent, Staff, and Community Satisfaction Survey	2017 (617)	2018 (479)	2019 (412)
Question 18	I don't subscribe to any BIG list distribution lists	49.27%	47.39%	47.33%
Question 18	I don't subscribe to any but am interested in what they offer	15.72%	11.48%	11.41%
Question 18	Other (Please Specify-Write In)	2.43%	2.30%	2.67%
Question 19	How often do you visit the Pottsgrove School District website?			
Question 19	Daily	10.86%	11.90%	10.68%
Question 19	Weely	30.15%	31.11%	29.37%
Question 19	Monthly	7.94%	9.60%	11.89%
Question 19	As Needed	48.46%	44.26%	47.33%
Question 19	Never	2.59%	3.13%	0.73%
Question 20	Please rate the following attributes of our website			
Question 20	Ease of Navigation (Very Satisfied)	29.81%	31.10%	31.74%
Question 20	Ease of Navigation (Somewhat Satisfied)	43.44%	45.86%	56.09%
Question 20	Ease of Navigation (Neutral)	18.06%	15.66%	15.35%
Question 20	Ease of Navigation (Somewhat Dissatisfied)	7.50%	6.04%	6.30%
Question 20	Ease of Navigation (Very Dissatisfied)	1.19%	1.34%	1.51%
Question 20	Freshness of Content (Very Satisfied)	21.54%	20.67%	22.67%
Question 20	Freshness of Content (Somewhat Satisfied)	40.68%	42.25%	43.83%
Question 20	Freshness of Content (Neutral)	22.74%	26.74%	24.43%
Question 20	Freshness of Content (Somewhat Dissatisfied)	12.31%	8.09%	7.56%
Question 20	Freshness of Content (Very Dissatisfied)	2.74%	2.25%	1.51%
Question 20	Accuracy of Information (Very Satisfied)	35.09%	34.15%	39.04%
Question 20	Accuracy of Information (Somewhat Satisfied)	37.31%	40.18%	40.05%
Question 20	Accuracy of Information (Neutral)	20.10%	19.87%	15.37%
Question 20	Accuracy of Information (Somewhat Dissatisfied)	6.30%	4.46%	4.79%
Question 20	Accuracy of Information (Very Dissatisfied)	1.19%	1.34%	0.76%
Question 20	Quality of Content (Very Satisfied)	29.30%	25.51%	34.94%
Question 20	Quality of Content (Somewhat Satisfied)	43.27%	44.47%	41.52%
Question 20	Quality of Content (Neutral)	21.64%	25.73%	18.48%
Question 20	Quality of Content (Somewhat Dissatisfied)	4.60%	2.71%	4.30%
Question 20	Quality of Content (Very Dissatisfied)	1.19%	1.58%	0.76%
Question 20	Quantity of Content (Very Satisfied)	27.37%	25.00%	32.22%

	Student, Parent, Staff, and Community Satisfaction Survey	2017 (617)	2018 (479)	2019 (412)
Question 20	Quantity of Content (Somewhat Satisfied)	42.00%	44.37%	43.65%
Question 20	Quantity of Content (Neutral)	23.92%	25.23%	20.05%
Question 20	Quantity of Content (Somewhat Dissatisfied)	5.34%	3.60%	4.06%
Question 20	Quantity of Content (Very Dissatisfied)	1.38%	1.80%	1.02%
Question 21	What information posted on the website is most useful to you? What additional features would you like to see? Open ended/write in	Write-in	Write-in	Write-in
Question 22	Please provide any other comments you wish Open ended/write in	Write-in	Write-in	Write-in
Question 23	Which Schools do your children attend			
Question 23	High School	46.24%	41.94%	42.35%
Question 23	Middle School	37.56%	42.90%	34.16%
Question 23	Lower Pottsgrove	37.09%	37.42%	35.59%
Question 23	Ringing Rocks	17.61%	19.03%	20.64%
Question 23	West Pottsgrove	12.91%	11.61%	14.59%
Question 24	How well informed do you feel about the staff, events, and activities at the schools your children attend?			
Question 24	Very well informed	23.34%	26.22%	30.38%
Question 24	Pretty well informed	41.88%	42.99%	42.32%
Question 24	Somewhat informed	19.68%	20.73%	18.09%
Question 24	Not very informed	8.92%	7.01%	4.78%
Question 24	Other (Please Specify-Write In)	6.18%	3.05%	4.44%
Question 25	How well informed do you feel about policies/Procedures at the schools your children attend?			
Question 25	Very well informed	22.65%	22.46%	25.94%
Question 25	Pretty well informed	40.96%	44.92%	43.69%
Question 25	Somewhat informed	24.49%	21.54%	20.82%
Question 25	Not very informed	8.24%	8.31%	7.51%
Question 25	Other (Please Specify-Write In)	3.66%	2.77%	2.05%
Question 26	How well informed do you feel about your child's academic progress and areas that may need to be addressed?			
Question 26	Very well informed	30.41%	30.09%	32.75%
Question 26	Pretty well informed	33.18%	38.87%	35.89%
Question 26	Somewhat informed	17.28%	13.79%	15.33%

	Student, Parent, Staff, and Community Satisfaction Survey	2017 (617)	2018 (479)	2019 (412)
Question 26	Not very informed	13.13%	10.34%	10.10%
Question 26	Other (Please Specify-Write In)	5.99%	6.90%	5.92%
Question 27	What information are you most interested in receiving from your child's school?			
Question 27	Homework assignments	59.95%	67.50%	61.27%
Question 27	Classroom highlights	53.40%	53.44%	53.87%
Question 27	Curriculum updates	51.52%	50.00%	48.59%
Question 27	Your child's academic performance	84.54%	86.25%	87.32%
Question 27	Specific information to support your child	71.66%	70.31%	70.42%
Question 27	Test information and study tips	51.52%	55.63%	52.85%
Question 27	Other (Please Specify-Write In)	6.09%	5.31%	5.28%
Question 28	Do you read the school newsletters?			
Question 28	Yes	83.97%	88.59%	88.47%
Question 28	No	6.09%	4.20%	4.41%
Question 28	Don't receive them	8.88%	7.21%	7.46%
Question 28	If Yes, do you find the newsletter useful? with write in option	14.90%	9.61%	13.56%
Question 29	Please provide any other comments you wish: Open ended/write in	Write-in	Write-in	Write-in
Question 30	Please select the building that you primarily work in:			
Question 30	High School	28.21%	34.00%	23.33%
Question 30	Middle School	18.80%	24.00%	27.50%
Question 30	Lower Pottsgrove	26.50%	20.67%	25.00%
Question 30	Ringling Rocks	15.38%	14.67%	8.33%
Question 30	West Pottsgrove	11.11%	6.67%	15.83%
Question 31	Please select your current position			
Question 31	Professional	70.18%	67.76%	65.57%
Question 31	Support Staff	25.44%	30.26%	31.15%
Question 31	Custodia/Maintenance/Grounds	4.39%	1.97%	3.28%
Question 32	Please rate each of the following			
Question 32	Overall district communications (Excellent)	16.78%	23.39%	30.28%
Question 32	Overall district communications (Good)	53.85%	58.48%	50.70%
Question 32	Overall district communications (Adequate)	16.78%	12.28%	14.79%
Question 32	Overall district communications (Poor)	10.49%	4.68%	3.52%

	Student, Parent, Staff, and Community Satisfaction Survey	2017 (617)	2018 (479)	2019 (412)
Question 32	Overall district communications (Other/Don't Know)	2.10%	1.17%	0.70%
Question 32	Overall school communications (Excellent)	18.31%	32.14%	39.44%
Question 32	Overall school communications (Good)	43.66%	44.64%	41.55%
Question 32	Overall school communications (Adequate)	22.54%	16.07%	15.49%
Question 32	Overall school communications (Poor)	12.68%	5.95%	2.82%
Question 32	Overall school communications (Other/Don't Know)	2.82%	1.19%	0.70%
Question 32	New initiative communications (Excellent)	11.97%	16.47%	21.13%
Question 32	New initiative communications (Good)	36.62%	56.47%	45.07%
Question 32	New initiative communications(Adequate)	30.99%	18.24%	23.24%
Question 32	New initiative communications(Poor)	7.75%	1.76%	2.11%
Question 32	New initiative communications (Other/Don't Know)	12.68%	7.06%	8.45%
Question 32	Balance between electronic & face to face communications (Excellent)	14.18%	21.76%	22.38%
Question 32	Balance between electronic & face to face communications (Good)	35.46%	45.29%	46.85%
Question 32	Balance between electronic & face to face communications (Adequate)	31.91%	25.88%	21.68%
Question 32	Balance between electronic & face to face communications (Poor)	14.89%	6.47%	6.29%
Question 32	Balance between electronic & face to face communications (Other/Don't Know)	3.55%	0.59%	2.80%